

Individual Assessment of Your Organization

Check a box next to each statement in relation to your whole organization overall and based on your experiences.

	Yes	No	Not sure
DETERMINE DESIRED RESULTS			
Everyone knows the organization's strategic goals			
Everyone has a job description			
Our mission statement guides decisions			
Desired results are clear to me and others most of the time			
BE BOLD			
Our organization embraces new ideas			
We are not overly risk averse			
We have some exciting, inspiring goals			
We have a BHAG we are working toward			
SET THE BAR HIGH			
We have consistently high standards across the organization			
We have ambitious goals that stretch us all a bit			
We, as an organization, strive for excellence			
All departments support each other in achieving excellent results			
INSPIRE URGENCY			
We take advantage of most opportunities			
Most everyone is working with a sense of urgency			
We have standards for response time and schedules for key tasks			
We work to build the capacity of the organization			
BANISH OSTRICH SYNDROME			
Leadership seeks to understand problems and seeks real solutions			
Things are not brushed under the rug			
Our organization is not reluctant to address "the squiggly things"			
The facts are as important as feelings in driving decisions			
THINK LIKE A CUSTOMER			
Everyone on staff understands our different customers			
All departments strive for excellent customer service			
Our facility is consistently clean and uncluttered			
Our organization does routine walk-throughs to look for issues			
ENGAGE THE COMMUNITY			
We actively tell our story through varied methods/strategies			
Our organization is welcoming to the public and volunteers			
We thank supporters profusely and in ways they prefer			
We actively invite community support & engagement in our work			
LEAD. TRULY LEAD.			
Leadership gathers info & is not reluctant to make tough decisions			
Our leadership values results			
Our leadership inspires action			
Our leadership communicates and lives the mission			